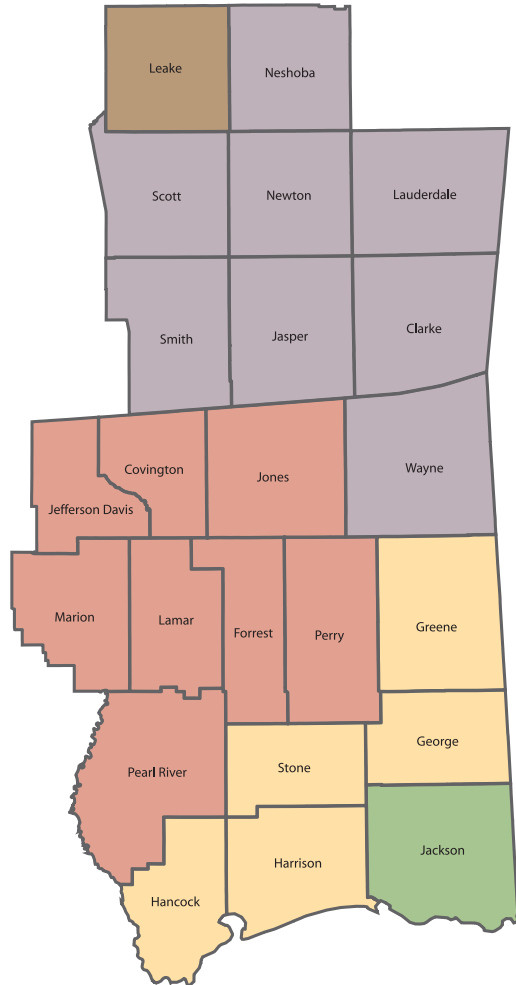


How do I apply for LIHEAP assistance?

It's easy to apply for assistance. All you need is a computer with internet access, and then follow these simple steps:

1. Go on your computer and connect to the internet. Type the Web address: virtualroma.mdhs.ms.gov and click on "PRE-APP" at top or to the left side of your screen to start.
2. After clicking on PRE-APP, click "Accept" to continue or "Decline" to stop.
3. If you're continuing, enter your personal information. When finished, click "Next" to continue or "Undo" to start over.
4. Provide information about your home. After entering, click "Next" to continue. If your home is all electric (no gas bill), enter 0 for the estimate of your current utility bill for gas.
5. Enter the number of household members with income. If one person has two jobs, enter one and combine the income under monthly income. (Note: Do not use apostrophes to avoid submission problems. If your name or household member has an apostrophe in their name, please remove and spell name.) The name entered in Step 3 is the first member of the household. Next, click the down arrow for that person's marital status. Lastly, enter that person's monthly income.

6. For more than one person in your household, click the plus (+) sign to the right of the monthly income box to add all members. Enter all their names and information. If a household member doesn't have an income, enter 0 for the amount. To delete a name, click the minus (-) sign. After adding everyone, click "Next."
7. Your total household income and yearly household income will be automatically calculated. Then, answer "How did you hear about this program?" by clicking the down arrow and choosing how you found out about the program. Lastly, choose if you're completing this pre-app for someone else by choosing "Yes" or "No." Click on "Submit" to complete the pre-app process.
8. Finally, review the household income information to make sure it's correct. To make changes, just click on "Edit" in the section. After your information is correct, choose "Submit PRE-APP" at the bottom to apply for assistance.
9. Once pre-app is submitted, a "Thank you" screen appears with information on services you may qualify for.
10. Click the blue box and file. This document will have information about the different programs you may qualify for and documents needed for your appointment.



- Gulf Coast Community Action
- Jackson County Civic Action
- Pearl River Valley Opportunity
- Multi-County Community Service Agency
- Prairie Opportunity

The Low Income Home Energy Assistance Program (LIHEAP) can help you and your family stay healthy and comfortable in your home.

Learn more inside this handout about how LIHEAP can help.



If you've found yourself sacrificing other necessities in order to pay your energy bills, you may benefit from LIHEAP assistance. This program helps families in all 50 states, District of Columbia, Indian tribes or tribal organizations and U.S. territories.

What is the Low Income Home Energy Assistance Program (LIHEAP) and can it help you?

LIHEAP is a federally funded program that helps low-income households with their energy bills. You may be helped if your income and other requirements qualify for the program.

How does LIHEAP help?

You may be assisted with one or more of the following types of services:

- Bill payment assistance
- Weatherization

Who is eligible to receive LIHEAP assistance?

The LIHEAP program in your community decides if your household's income qualifies. Households may also be required to meet additional eligibility criteria to receive LIHEAP assistance.*

2011 Federal Poverty Guidelines

Size of family unit	60% of the state median poverty level
1	\$16,534
2	\$21,621
3	\$26,708
4	\$31,795
5	\$36,882
6	\$41,970
7	\$52,992
8	\$56,592

**Note: Availability of LIHEAP assistance is not guaranteed.*

What is bill payment assistance?

For those who qualify, assistance is available to help with payment of your energy bill. To find out if you qualify, complete the online pre-application found at virtualroma.mdhs.ms.gov.

What is weatherization?

Weatherization is the nation's largest home energy-efficiency program. It improves energy efficiency for low-income families, especially the elderly and disabled people, helping lower energy costs and improving safety and living standards. Here are just some of the services included:

- Air sealing, caulking and weather-stripping
- Cleaning, testing, repairs or replacement of heating and/or cooling units and space heaters
- Wall and attic insulation
- Furnace repair

To see if you're eligible for weatherization, go to virtualroma.mdhs.ms.gov to fill out the pre-application.

Energy assistance is available statewide through LIHEAP funding. To apply for assistance, simply complete the online pre-application found at virtualroma.mdhs.ms.gov. To learn more about LIHEAP assistance, contact your local community action agency.